



Your safety & peace of mind

There's been no shortage of news and updates regarding COVID-19, and I understand that this is an uncertain time for many. I wanted to take this opportunity to write to you, our valued customers, to provide some reassurance and update you on the steps we are taking to ensure the health and safety of our customers and team members. It goes without saying that, at Pizza Hut Delivery, the health and safety of our customers and teams is always our top priority.

We are continually monitoring the situation and ensuring we are following the latest governmental advice. We will continue to update our policies and guidance as appropriate to ensure a safe environment when you visit or order from one of our Pizza Hut Delivery Huts in the UK.

Hygiene is always our No.1 priority

Maintaining the highest health and safety standards is always our top priority, and an essential part of the way our Delivery Huts are run. We have reinforced our stringent hand washing procedures and are ensuring that employees who are feeling ill stay at home and seek appropriate medical attention.

We have also increased the frequency with which we sanitize the seating areas in our Huts, as well as other key areas such as pizza delivery pouches, door handles, front counters and touch screens.

Contact-free delivery: coming soon

For added peace of mind, we will be introducing Contact-free Delivery from tomorrow to ensure you can still get delicious pizzas delivered straight to your door without worry. Make sure you add a valid contact number and delivery instructions at checkout and our team will do the rest. Further information will be available on pizzahut.co.uk.

Thank you for your support, trust and patience during this uncertain period. Please do not hesitate to [contact us](#) about any concerns or issues you might have, and I wish for you all to be safe and healthy during this difficult time.

Neil Manhas
General Manager, Pizza Hut Delivery UK

See full terms & conditions at www.pizzahut.co.uk/terms

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